

CLAIMS:

1 1. A method for electronically presenting and remitting  
2 payment of bills, and for guaranteeing a best price to a consumer  
3 for the subject matter of a transaction, comprising the following  
4 steps:

5 generating a bill and associated payment remittance  
6 information at a biller;

7 electronically transmitting the bill and associated  
8 payment remittance information to the consumer;

9 enabling the consumer to authorize electronic  
10 payment of the bill;

11 associating the electronic payment with the payment  
12 remittance information;

13 transmitting the payment remittance information,  
including the structured remittance data, from the consumer  
back to the biller in the format prescribed by the biller; and

guaranteeing a best price to the consumer for the  
goods or services that are the subject of the transaction.

2 2. The method of claim 1 wherein the payment remittance  
information being arranged within a data structure according to a  
format prescribed by the biller, the data structure having one or  
more open data fields to hold data that a consumer can enter or  
alter and one or more closed data fields to hold data that the  
consumer cannot alter, the remittance information further including  
hidden structured remittance data that is kept hidden from the  
consumer.

1 3. The method of claim 1 further comprising  
2 automatically providing a refund to an account of  
3 the consumer to effect a best price guarantee, said refund  
4 requiring no post-transaction action by the consumer.

1 4. A method for electronically presenting and remitting  
2 payment of bills, and for guaranteeing a best price to a consumer  
3 for the subject matter of a transaction, comprising the following  
4 steps:

5 generating a bill and associated payment remittance  
6 information at a biller, the payment remittance information  
7 being arranged within a data structure according to a format  
8 prescribed by the biller, the data structure having one or  
9 more open data fields to hold data that a consumer can supply  
10 or alter and one or more closed data fields to hold data that  
11 the consumer cannot alter, the remittance information further  
12 including structured remittance data that is kept hidden from  
13 the consumer;

14 electronically transmitting a bill and associated  
15 payment remittance information from the biller to at least one  
16 intermediary;

17 electronically transmitting the bill and payment  
18 remittance information from the intermediary to the consumer;

19 presenting the bill to the consumer without  
20 revealing the structured remittance data;

21 enabling the consumer to specify payment  
22 instructions which include at least one of a payment amount  
23 and a payment date;

24 electronically transmitting the payment instructions  
25 and payment remittance information from the consumer to the  
26 intermediary;

27 electronically transmitting the payment remittance  
28 information including the structured remittance data, from the  
29 intermediary back to the biller in the format prescribed by  
30 the biller;

31 settling accounts between the consumer and biller  
32 using the payment instructions; and

33 guaranteeing a best price to the consumer for the  
34 goods or services that are the subject of the transaction.

1 5. The method of claim 4 further comprising

2 automatically providing a refund to an account of  
3 the consumer to effect a best price guarantee, said refund  
4 requiring no post-transaction action by the consumer.

1 6. A computer-readable medium having computer-executable  
2 instructions for performing steps comprising:

3 storing a bill and associated payment remittance  
4 information, the payment remittance information being arranged  
5 within a data structure according to a format prescribed by  
6 the biller, the data structure having one or more open data  
7 fields to hold data that a consumer can supply or alter and  
8 one or more closed data fields that hold data that the  
9 consumer cannot alter, the remittance information further  
10 including structured remittance data that is kept hidden from  
11 the consumer;

12 presenting the bill to the consumer without  
13 revealing the structured remittance data;

14 enabling the consumer to specify payment  
15 instructions including at least one of an amount to be paid on  
16 the bill, a payment date, and an account from which to draw  
17 payment, while prohibiting the consumer from altering data  
18 contained in the closed data fields;

19 associating the payment instructions with the  
20 structured remittance data;

21 electronically transmitting the payment instructions  
22 to initiate payment of the bill;

23 electronically routing the payment remittance  
24 information, including the structured remittance data, in the  
25 biller prescribed format to the biller so that the structured  
26 remittance data is automatically returned to the biller  
27 without intervention by the consumer; and

28 guaranteeing a best price to the consumer for the  
29 goods or services that are the subject of the transaction.

1 7. A computer-readable medium as recited in claim 6, having  
2 further computer-executable instructions for performing a step of  
3 monitoring prices for the subject matter of the transaction.

1 8. A computer-readable medium as recited in claim 7, having  
2 further computer-executable instructions for performing a step of

3 comparing prices for the subject matter of the transaction and  
4 calculating a refund, if any, due to the consumer.

1 9. A computer-readable medium as recited in claim 8, having  
2 further computer-executable instructions for automatically  
3 crediting an account of the consumer to effect a best price  
4 guarantee.

1 10. A computing unit configured to read and perform the  
2 computer-executable instructions on the computer-readable memory as  
3 recited in claim 6.

1 11. A computing unit configured to read and perform the  
2 computer-executable instructions on the computer-readable memory as  
3 recited in claim 9.

1 12. An electronic bill presentment and payment remittance  
2 system including a network, a biller computing unit with  
3 computer-readable medium, and a consumer computing unit with  
4 computer readable medium, the computer-readable media having  
5 computer-executable instructions for performing steps comprising:

operatively linking the biller computing unit and  
consumer computing unit to the network;

generating a bill for a consumer sales transaction  
to related to goods or services and associated payment  
remittance information in a particular format at the biller  
computing unit, the remittance information including  
structured remittance data that is kept hidden from a  
consumer;

transmitting the bill and payment remittance  
information over the data network from the biller computing  
unit to the consumer computing unit;

receiving the bill and payment remittance  
information at the consumer computing unit and presenting the  
bill to the consumer without revealing the structured  
remittance data to the consumer;

facilitating entry of payment instructions including  
at least one of a payment amount and a date at the consumer

23 computing unit, and following said entry, automatically  
24 routing the payment remittance information, including the  
25 structured remittance data, in the particular format to the  
26 biller computing unit; and

27 guaranteeing a best price for the goods or services.

1 13. Computer-readable media having computer-executable  
2 instructions as recited in claim 12, and further having  
3 computer-executable instructions to transmit a refund credit to an  
4 account of the consumer computing unit over the network.

1 14. In a computer network that includes a plurality of user  
2 workstations coupled to a network server containing a collection of  
3 replaceable and extensible object-oriented software components that  
4 interoperate to provide back-end services, a system for conducting  
5 electronic commerce between a user and an electronic commerce  
6 merchant, comprising

7 means for initiating an implementation of an  
8 abstract, object-oriented Cashier component to process payment  
9 requests by employing a number of replaceable software  
10 components or tools,

11 means for generating an implementation of an  
12 abstract, object-oriented CashierDesk component that provides  
13 the Cashier component access to instances of other classes  
14 used in processing a transaction,

15 means for entering a transaction into the Cashier  
16 component for processing for payment and issuing of a receipt  
17 for the transaction using the CashierDesk components, and

18 means for guaranteeing to the user a best price for  
19 the transaction.

1 15. The system of claim 14 further comprising

2 means for providing a refund to the user in order to  
3 effect a best price guarantee.

1 16. The system of claim 15 further comprising

2 means for providing the refund automatically to an  
3 account of the user, which refund requires no action on the

part of the user after the transaction.

17. An article of manufacture comprising

a computer readable program code embodied on a computer network for conducting electronic commerce between a user and an electronic commerce merchant in a system that includes a plurality of user workstations coupled to a network server containing a collection of replaceable and extensible subject-oriented interface software components that interoperate to provide back-end services, the computer readable program code means in said article of manufacture comprising

computer programming code which generates an implementation of an abstract, object-oriented Cashier Component to process payment requests by employing a number of replaceable software components or tools in a framework,

computer programming code generating an implementation of an abstract, object-oriented CashierDesk component that provides the Cashier component access to instances of other classes used in processing a transaction,

computer programming code entering a transaction into the Cashier component for processing for payment and issuing a receipt for the transaction using the CashierDesk components; and

computer programming code guaranteeing a best price to the user for the transaction.

18. The article of manufacture of claim 17 further comprising

computer programming code for providing a refund to the user in order to effect a best price guarantee.

19. The article of manufacture of claim 17 further comprising

computer programming code for providing the refund automatically to an account of the user, which refund requires no action on the part of the user after the transaction.

20. A billing and payment authorization method, comprising

defining a database having predetermined tolerance

3 parameters for a billable entity,  
4 receiving billing information from a billing entity,  
5 the billing information including an amount the billable  
6 entity is to pay for a transaction whose subject matter is  
7 goods or services,

8 after receiving the billing information, determining  
9 if the billing information received from the billing entity  
10 satisfies the predetermined tolerance parameters,

11 providing the billable entity with remote access to  
12 the database to review the billing information submitted by  
13 the billing entity, and authorize payment of the billing  
14 entity, and

15 guaranteeing to the billable entity a best price for  
16 the subject matter of the transaction.

21. The method of claim 20 further comprising

providing a refund to the billable entity in order  
to effect a best price guarantee.

22. The method of claim 21 further comprising

providing the refund automatically to an account of  
the billable entity, which refund requires no action by the  
billable entity after the transaction.

23. Any patentable invention disclosed herein.